

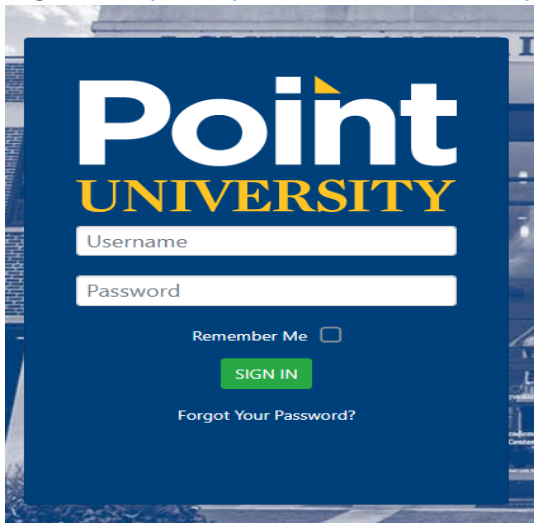
## Registrar's Office

*How to view holds on student accounts*

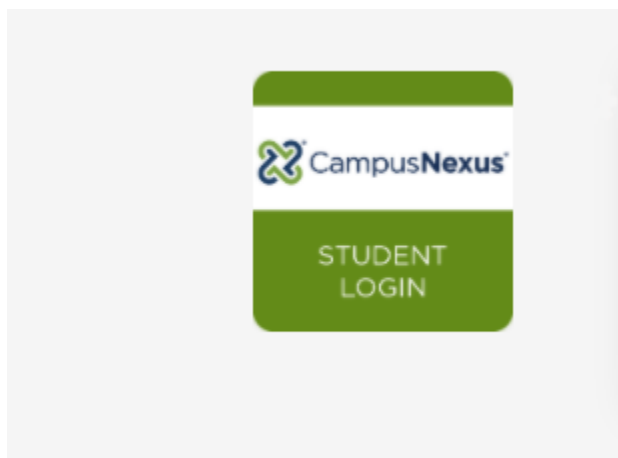
## Registrar's Office

### Viewing Students Holds

1. Log in to <https://my.authen2cate.com/a2c/point-university>.



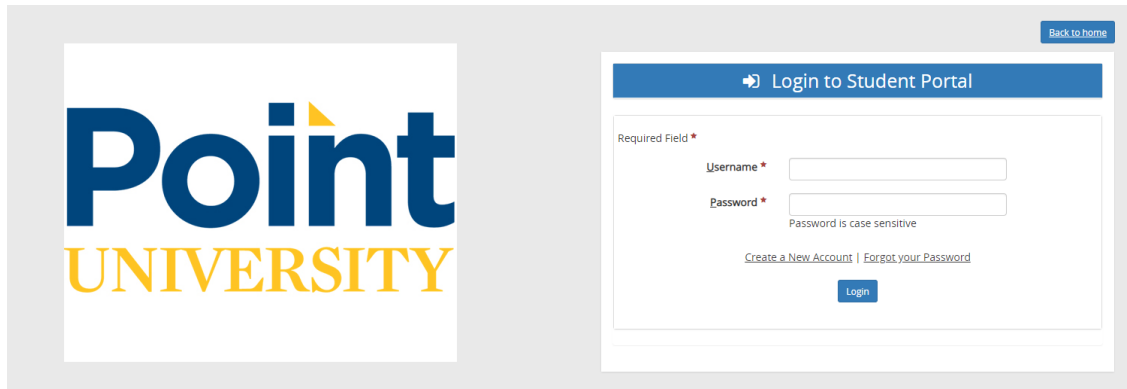
2. Select this icon to you **Campus Nexus**.



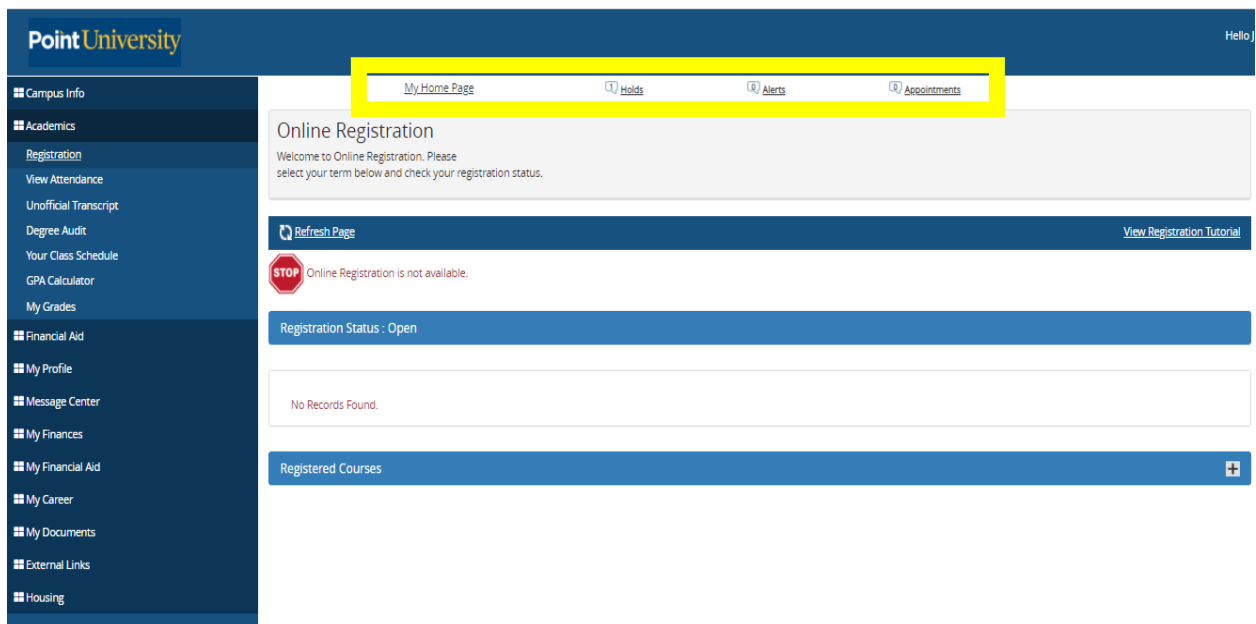
3. Login to your **student portal**. If you have any issues, email [itsupport@point.edu](mailto:itsupport@point.edu)

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4. Find the **"Holds"** tab at the top of your Student Portal



5. Make sure any **registration holds** have been cleared to register.



6. If you have any holds, you will need to review these to ensure that none of your HOLDS will stop you from registration. The following HOLDS on your account will not allow you to register:
  - **ADVISOR HOLDS:** You will need to meet with your Advisor prior to registration. Your Advisor will remove this hold once you have completed your meeting.

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- **STUDENT BILLING**: Make sure your bill is satisfied and you are up to date on any Payments.
  - [Student.billing@point.edu](mailto:Student.billing@point.edu) or 706-385-1018.